

# About our insurance services

## BE MONEY SAVVY LTD

4th FLOOR, ST GEORGE'S HOUSE  
56 PETER STREET  
MANCHESTER  
M2 2NQ

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### 1. The Financial Conduct Authority (FCA)

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The FCA is the independent watchdog that regulates financial services. Use this information to decide if our services are right for you.

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### 2. Whose products do we offer?

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- We offer products from a range of insurers.
  - We only offer products from a limited number of insurers for all types of non-investment insurance contracts that we deal with. Ask us for a list of products that we offer.
  - We only offer products from a single insurer.
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### 3. Which service will we provide you with?

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- We will advise and make a recommendation for you after we have assessed your needs.
  - You will not receive advice or a recommendation from us for all types of non-investment insurance contracts that we deal with. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.
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### 4. What will you have to pay us for this service?

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- A fee
  - No fee for advising on and arranging all types of non-investment insurance contracts that we deal with.
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## **5. Who regulates us?**

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BE MONEY SAVVY LTD is an appointed representative of Dragon Brokers Ltd which is authorised and regulated by the Financial Conduct Authority under registration number 599430.

Dragon Brokers Ltd permitted business is advising on and arranging non-investment insurance contracts.

You can check this on the Financial Services Register by visiting the FCA's website [www.fca.org.uk/firms/systems-reporting/register](http://www.fca.org.uk/firms/systems-reporting/register) or by contacting the FCA on 0800 111 6768.

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## **6. What to do if you have a complaint**

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If you wish to register a complaint, please contact us:

**In** The Complaints Officer, Dragon Brokers Ltd, Stafford Court, 145

**Writing:** Washway Road, Sale, Cheshire, M33 7PE

**By Email:** [network@dragonarnetwork.co.uk](mailto:network@dragonarnetwork.co.uk)

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

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## **7. Are we covered by the Financial Services Compensation Scheme (FSCS)?**

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We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 90% of the claim.

Further information about the compensation scheme arrangements is available from the FSCS.